

# PRIVACY NOTICE JOSIMAH BABY BANK

# Introduction

This privacy notice explains how we use your data, how you can control how we use that data, and what actions you can take if you would like to change the way we use your personal data. When we refer to "personal data" in this privacy notice, we are referring to any information that relates to an individual (note that this does not include information where the identity of the individual has been fully and effectively removed (anonymous data)).

## Who are we?

We are Josimah Baby Bank, a charity registered with the Charity Commission in England and Wales (Charity number: 1202421). For this Privacy Notice, we refer to ourselves as "JBB", "we", "us", or "our".

# Why do we need your information, and whose personal data do we collect?

Josimah Baby Bank is a children's charity that aims to ensure that families receive adequate support to give their children the best start in life they deserve.

We hold personal data on people who do, or might do, the following:

- Utilise our services.
- Refer members of the public who may require our services.
- Take part as a speaker in one of our events and activities.
- Support JBB financially and in other ways.

### How do we obtain your personal data

# From you

Most of the information we hold about you will have been provided directly by you when you have taken part in one or more of the activities outlined above.

## From someone other than you

In some cases, we may supplement the information you have given us with personal data from elsewhere. For example, if an existing user suggests we get in touch to see if you might be interested in our services.

# What we do with your personal data

The core activities we carry out with your personal data enable us to:

- Send information to you about JBB.
- Provide information for accessing our services or our events.

# What personal data do we collect

We collect the following classes of personal data:

- Name(s) and address, email, phone number(s) and other relevant contact details and preferences.
- Information on event attendance.
- Use of social media relating to JBB(e.g. following our Twitter feed);
- Records of donations (donor details and amount).
- Records of work experience.
- Photographs, recordings (audio and video) and associated information produced at our events.
- Information about our relationship with you and any correspondence.
- Occupation, skills and professional activity, network(s) and interests where relevant to our needs.

#### Our responsibilities

The law requires us to tell you about the legal basis upon which we process your personal data.

- If the law requires your consent for us to process personal data for certain activities (for example if we are collecting your data so that we can send you marketing), then we will obtain it before carrying out that activity.
- Other activities are carried out to fulfil a contract or agreement. If a contract is in place, then we will process your personal data so that we can fulfil our respective obligations under that contract.
- In some circumstances, the law requires us to process your personal data in a specific way or to disclose your personal data to another party.
- In all other cases, and outside our public obligations, the law allows us to process your data if it is in our legitimate interest to do so, so long as your interests or your fundamental rights and freedoms do not override those interests. For example, we have a legitimate interest in providing our services and furthering our aims.

# Protecting your data

We keep your data in our database using appropriate security mechanisms. While we seek to use appropriate organisational, technical and administrative measures to protect personal information within our organisation, unfortunately, no data transmission or storage system can be guaranteed to be 100% secure. If you have reason to believe that your interaction with us is no longer secure, please immediately notify us in accordance with the "Contact us" section below.

# **Data Sharing**

In principle, we do not share your data with anyone else or any other organisation unless it is necessary for the purpose for which you have given us the data or is described in this notice. Examples are given below:

- We may share personal data with our professional advisors, lawyers, accountants, and auditors; or
- We may share personal data with your consent or as otherwise disclosed at the time of data collection or sharing.

# How long do we keep your data?

We will keep data for as long as is needed to complete the task for which it was collected. We expect to keep your data for as long as you have a relationship with JBB, or until we no longer need it.

# Your rights

You have a variety of rights about the way we process your data. These are as follows:

- Where our use of your data requires consent, you may withdraw this consent at any time.
- You may object to our use of your personal data in certain circumstances, e.g., where we rely on our legitimate interest to process data.
- You may request a copy of the data we hold about you.
- If we are carrying out profiling, you may ask us not to do so.
- You may request that we rectify or erase your personal information;
- You may request that we restrict the processing of your personal information;
- Under certain circumstances, you may ask us to port personal information about you that you have provided to us to you or to a third party;

If you wish to exercise any of these rights, please contact us using the contact details set out below.

If you are not satisfied with our handling of our personal data, we would appreciate the opportunity to discuss this with you and resolve address any concerns you have. Additionally, you have the right to lodge a complaint against us, with the UK Information Commissioner's Office (<a href="www.ico.org.uk/make-a-complaint">www.ico.org.uk/make-a-complaint</a>).

## **Other Websites**

Our website and newsletters may contain a link to other websites. Please note that when you click on one of these links, you are entering another website for which JBB has no responsibility (even if you access the website via a link on our website). We encourage you to read the privacy notices on all such websites.

# **Updates**

This notice may change from time to time – for example, to take into account changes at JBB or to reflect changes in regulation or legislation. Updates to this notice will be posted on this page – please check back occasionally. We will also use reasonable efforts to inform you of any significant changes by email where appropriate.

# **Contacting us**

If you have any questions about this privacy notice, about the way in which we process your data, or if you wish to change the way we use your data, including how we communicate with you, then please contact us:

By email: <a href="mailto:lnfo@josimahbabybank.org">lnfo@josimahbabybank.org</a>

# **Policy Effective Date and reviews**

- April 2022, JBB
- Reviewed April 2023, April 2024, April 2025
- Next review date: April 2026